techwave

Techwave

Techwave established in 2004, is a global end-to-end IT services & solutions company, which develops long-term relationship with clients by leveraging unique delivery models and expert frameworks.

CONTRACT LIFE-CYCLE MANAGEMENT COMPANY

About Client:

The client is the market leader in Contract Life- cycle Management (CLM). The customer provides one CLM platform that connects all enterprise teams on a single, easy-to-use platform and delivers real-time insights across the contracting lifecycle for improved risk control and operational resilience and accelerates growth.

The client wants to bring together industry-leading innovations, unmatched Contract Lifecycle Management know-how, and a solid dedication to customer success. The client has clients in over 70 different countries and has managed over 5 million contracts worth more than $450 billion. For the greatest CLM, the client has won numerous accolades and recognitions.
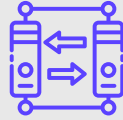
Executive Overview:

The client was dealing with significant challenges regarding the existing customer base with legacy contract management systems and paper-based manual contracts. The client wanted to migrate all the legacy contract documents/records to a Cloud-based,more competent contracting system, i.e., Contract Life Cycle Management (CLM).

The client provides its customer base with integration services to migrate its current contract records to the CLM Platform. Due to the enormous volume of integrations, Contract Life Cycle Management (CLM) teamed up with

Techwave to carry out the integrations for its clients. Techwave is constructing the data pipelines tofacilitate integration using tools like Apache Nifi. Through this platform, we were able to enable the following:
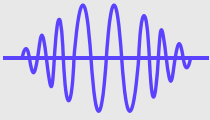
Got the bandwidth to take up more integrations	Showcasing the live tracking between the systems

Current Status:

About seven Techwave employees are working on the project across various integrations. The customer success team oversees the integration requirements on the client's end. A co-development process is used to create integrations with Techwave and the Client, who has an internal integration team that uses Scrum methodology. The Associate Integration Manager plans the sprint deliverables. Techwave and the customer hold daily catch-up meetings to discuss the team's performance and pinpoint areas for improvement.

Client Challenges:

The clientele requires a large number of integrations

Attracting the top personnel on the market who can work with specialized capabilities like Apache Nifi and understand their system in a holistic manner

Making use of the integration-related capabilities of AI and ML

Techwave's Strategy & Solutions:

On September 1st, 2022, the customer began working with Techwave. In four months, Techwave completed seven integrations, four of which are already in production. The Techwave team is made up of a wide mix of talented experts, many of whom have years of expertise in development with NET and Java microservices. The team grasped Apache Nifi rapidly and delivered high-quality integrations. The team has advanced to the stage where we have proposed improvements to existing methods and solutions.

Business Impact:

The customer can accommodate further integrations with ease

The clients were able to elevate its customer experience by inculcating continuous integrations and tandem testing that led to a very seamless and transparent communication system

Why Choose Techwave?

Techwave is a leading global system integrator revolutionizing digital transformations, headquartered in Houston, TX, USA. We believe in enabling clients to maximize their potential and achieve a more significant market with a wide array of technology services, including Enterprise Business Services, Cloud, Product Engineering, Application Modernization and Development, Analytics, Engineering Services, and the Internet of things (IoT). Techwave is a modern, young, and mindful enterprise. The tagline," Empower success," is a nod to the long legacy of accelerating business outcomes; the brand enables us to unleash a new wave of empowerment in all the 3Cs, i.e., Clients, Colleagues, and our community.

Additionally, Techwave is a leader in cross-border processing payments, managing payment data quality, global payment systems, and upcoming ISO 20022 communications standards.

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