



Techwave

Techwave established in 2004, is a global end-to-end IT services & solutions company, which develops long-term relationship with clients by leveraging unique delivery models and expert frameworks.

Fastest Growing Furniture Retailer TOSCA MODULE

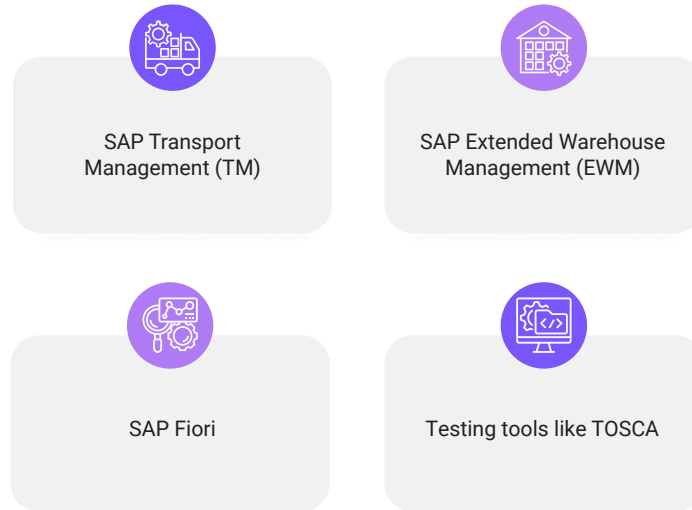
About Client

The client is an American Furniture and mattress Store chain with 150 stores across 24 states. It is headquartered in Manchester, Connecticut, where the company opened its first store in 1991. As per Furniture Today's ranking, as of March 2022, the client is ranked 12th in sales in the Top 100 furniture stores across the United States.

Executive Overview

Techwave started working with the client in August 2020 to provide support services for various SAP modules such as SD, MM, PI/PO, Basis & Security, FI, UI/UX, Fiori, EDI, EWM, TM, and TOSCA Automation. To ensure better support, we set up the offshore team as a strategic business expansion model in MM, SD, FI, PI, EWM & ABAP.

Support of SAP applications for the client required the following niche skills:



Techwave simplified back-filling primary resources and sped up the onboarding of new resources. With structured process documentation created for each module, new resources can adapt to the existing process and be productive from day one.

Client's Challenges

Techwave integrated TOSCA, a testing automation tool, into the client's system. The only challenge was to leverage the complete functionality of tool.

As a model-based testing tool, TOSCA helps testers create and execute automated tests rather than writing out the actual test scripts.



Techwave's Strategy and Solutions

To ensure optimum use of TOSCA functionality, Techwave roped experts to:

Automate Inbound and Outbound delivery in the TOSCA tool

Create article master using test sheets and automation of FI payment process to test all payment methods

Create test cases for Bob Suite UI in the TOSCA tool to test all UI releases

Automate related Order Process testing using the tool

Automate Dispatch track process to update ECC for testing purposes in case of DTC (Direct to Customer) shipments where the client does not keep stock of the goods

Business Impacts

Techwave team helped increase productivity by using Testing Automation Tool TOSCA to automate testing in additional areas. Some major impacts of this integration are –

01

Better accuracy and easy customization

02

Easy to Use Interface and get regular updates in less time

03

Convenient way to run tests without the need of writing scripts





Why choose Techwave?

With decades of technological competence and a supreme edge over solutions that lead to digital transformation, we genuinely care about providing you with the finest SAP experience. We believe in enabling clients to maximize their potential and achieve a more outstanding market with a wide array of technology services, including, but not limited to, Enterprise Resource Planning, Application Development, Analytics, Digital, and the Internet of things (IoT).

As an SAP Gold Partner, along with SAP Certifications in Cloud and Infrastructure Operations, Hosting Operations, and SAP HANA Operations, we rank among the most trusted and steadfast SAP Provides around the globe. To provide you with an excellent SAP Experience, we also offer expert, tailor-made services, a detailed understanding of SMEs, on-demand onsite support, and regular systems health checks. Techwave will be a great partner on your journey to becoming an intelligent business because we offer affordable solutions with a clear return on investment.

Techwave strives to earn customers' trust daily with its skills and experience, delivering real value at every opportunity.



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