



Techwave

Techwave established in 2004, is a global end-to-end IT services & solutions company, which develops long-term relationship with clients by leveraging unique delivery models and expert frameworks.

Fastest Growing Furniture Retailer MM MODULE

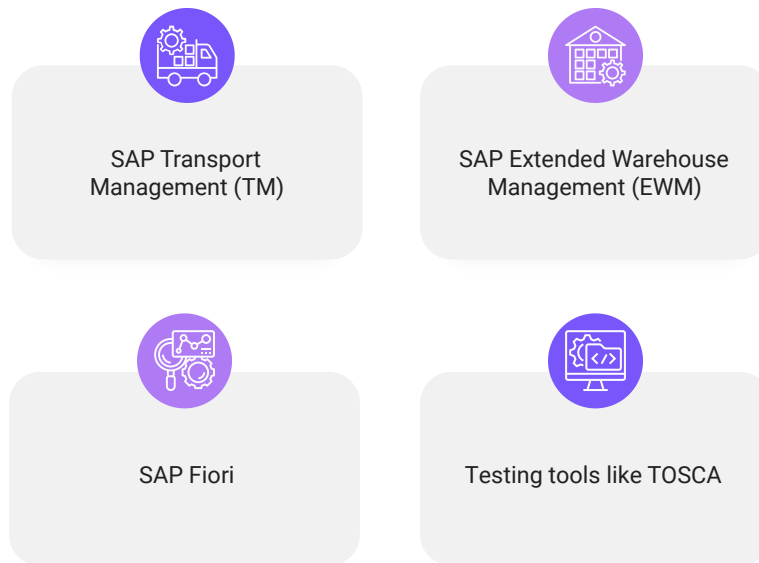
About Client

The client is an American Furniture and mattress Store chain with 150 stores across 24 states. It is headquartered in Manchester, Connecticut, where the company opened its first store in 1991. As per Furniture Today's ranking, as of March 2022, the client is ranked 12th in sales in the Top 100 furniture stores across the United States.

Executive Overview

Techwave started working with the client in August 2020 to provide support services for various SAP modules such as SD, MM, PI/PO, Basis & Security, FI, UI/UX, Fiori, EDI, EWM, TM, and TOSCA Automation. To ensure better support, we set up the offshore team as a strategic business expansion model in MM, SD, FI, PI, EWM & ABAP.

Support of SAP applications for the client required the following niche skills:



Techwave simplified back-filling primary resources and sped up the onboarding of new resources. With structured process documentation created for each module, new resources can adapt to the existing process and be productive from day one.

Client's Challenges

SAP MM users from the client's team were facing challenges in terms of time consumed for some business-specific processes using standard SAP functionality. Some of those issues are listed below:

With standard SAP MM functionality, dropping of sales set when the component is dropped at DC level took much time

Updating tracking numbers along with the generation of auto goods receipts in case of direct deliveries to the customer by the vendor was very time consuming

The attribute field in the product master did not show the name as per Bob's business terminology

Upgradation of cloud logistics and Transport Management(TM) in case of PO change was not happening

Creation of Inbound Delivery from import Shipment document was inconsistent

Techwave's Strategy and Solutions

The Techwave team has simplified some of the processes for the MM team with intelligent workarounds/customizations, thereby saving a lot of time.



Business Impacts

Techwave experts-built efficiency into the business-specific functionality required for SAP MM.

01

Optimized time-consuming processes for MM users through customizations

02

Better access to business terminology through customized features such as product attributes, designed by the team

03

Automated interfaces to update other modules in case of PO changes

04

Easy and real-time tracking of import shipment with the creation of Inbound Delivery



Why choose Techwave?

With decades of technological competence and a supreme edge over solutions that lead to digital transformation, we genuinely care about providing you with the finest SAP experience. We believe in enabling clients to maximize their potential and achieve a more outstanding market with a wide array of technology services, including, but not limited to, Enterprise Resource Planning, Application Development, Analytics, Digital, and the Internet of things (IoT).

As an SAP Gold Partner, along with SAP Certifications in Cloud and Infrastructure Operations, Hosting Operations, and SAP HANA Operations, we rank among the most trusted and steadfast SAP Providers around the globe. To provide you with an excellent SAP Experience, we also offer expert, tailor-made services, a detailed understanding of SMEs, on-demand onsite support, and regular systems health checks. Techwave will be a great partner on your journey to becoming an intelligent business because we offer affordable solutions with a clear return on investment.

Techwave strives to earn customers' trust daily with its skills and experience, delivering real value at every opportunity.



Techwave Consulting India Private

13501 Katy Fwy Suite 1000,

Houston, TX 77079, USA.

Ph:+1 281 829 4831

info@techwave.net

