



## Techwave

Techwave established in 2004, is a global end-to-end IT services & solutions company, which develops long-term relationship with clients by leveraging unique delivery models and expert frameworks.

# Fastest Growing Furniture Retailer TM MODULE

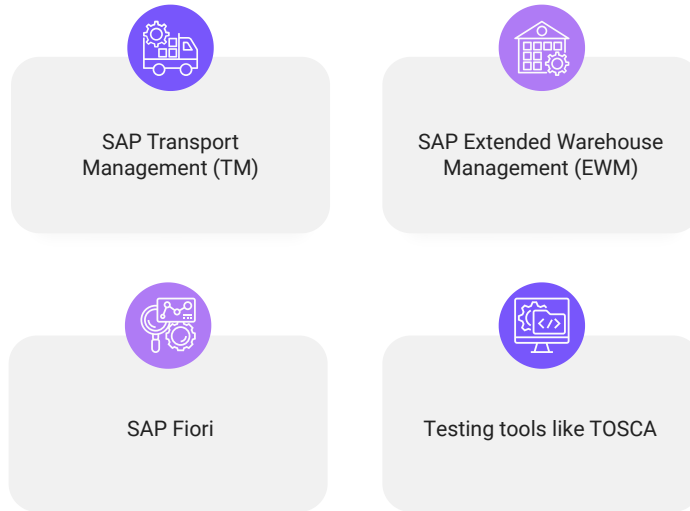
## About Client

The client is an American Furniture and mattress Store chain with 150 stores across 24 states. It is headquartered in Manchester, Connecticut, where the company opened its first store in 1991. As per Furniture Today's ranking, as of March 2022, the client is ranked 12th in sales in the Top 100 furniture stores across the United States.

## Executive Overview

Techwave started working with the client in August 2020 to provide support services for various SAP modules such as SD, MM, PI/PO, Basis & Security, FI, UI/UX, Fiori, EDI, EWM, TM, and TOSCA Automation. To ensure better support, we set up the offshore team as a strategic business expansion model in MM, SD, FI, PI, EWM & ABAP.

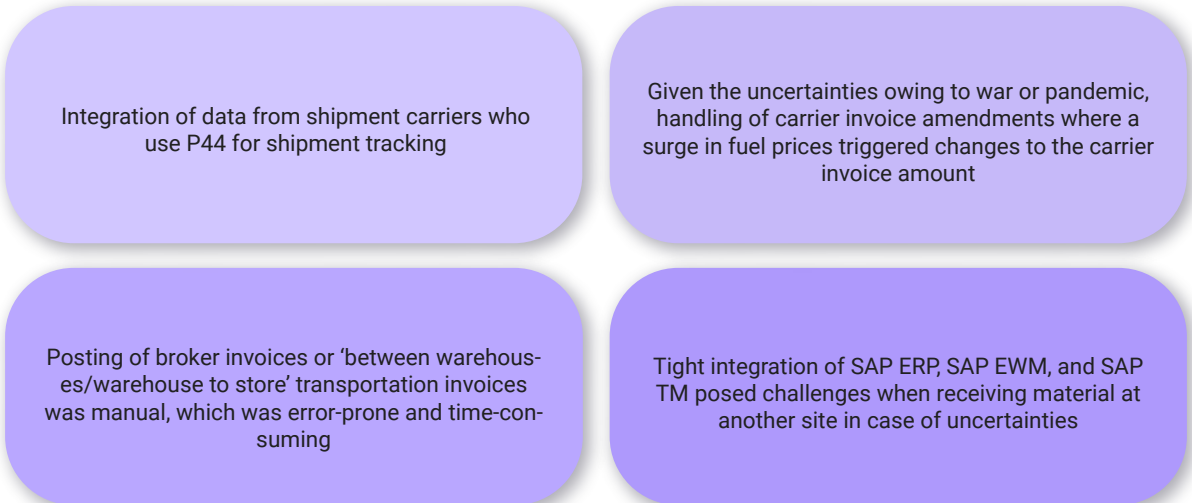
Support of SAP applications for the client required the following niche skills:



Techwave simplified back-filling primary resources and sped up the onboarding of new resources. With structured process documentation created for each module, new resources can adapt to the existing process and be productive from day one.

## Client's Challenges

For the client, integration of data from multiple carriers for shipment tracking and invoicing was a huge concern. The system was not designed to handle changes in carrier costs, site diversions in case of uncertainties, and broker invoicing. The specific challenges include:



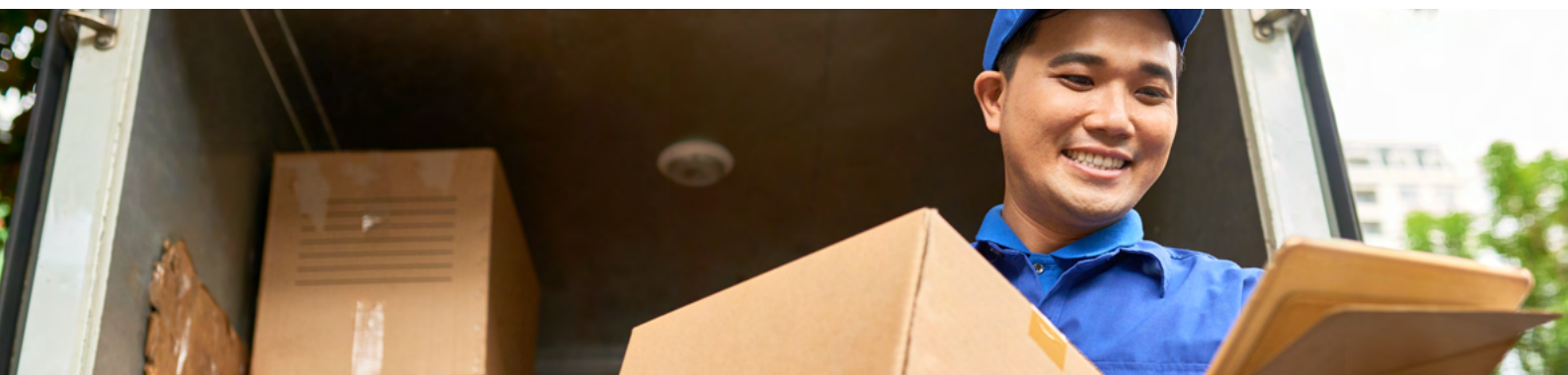
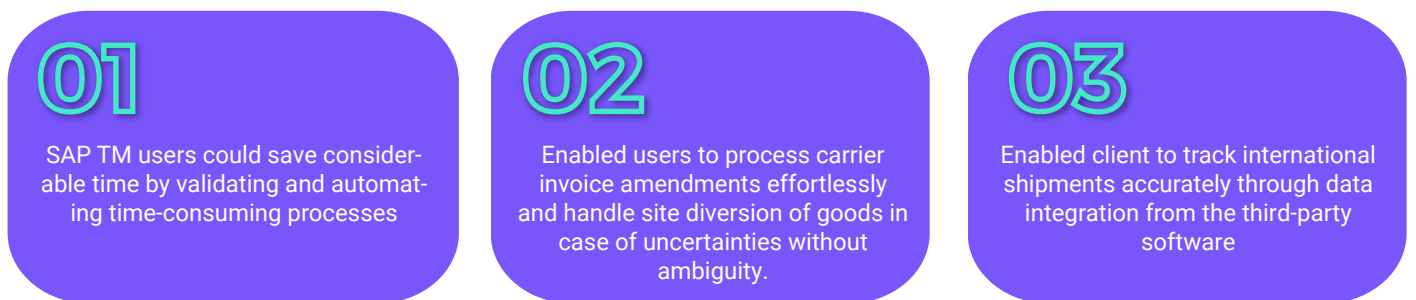
## Techwave's Strategy and Solutions

Techwave team developed customizations for proactive error handling, integration with third-party applications, and workarounds for uncertainties. Here are some key activities performed by the Techwave:



## Business Impacts

Techwave helped the client automate and streamline their entire Transport Management. Some of the major contributions are:







## Why choose Techwave?

With decades of technological competence and a supreme edge over solutions that lead to digital transformation, we genuinely care about providing you with the finest SAP experience. We believe in enabling clients to maximize their potential and achieve a more outstanding market with a wide array of technology services, including, but not limited to, Enterprise Resource Planning, Application Development, Analytics, Digital, and the Internet of things (IoT).

As an SAP Gold Partner, along with SAP Certifications in Cloud and Infrastructure Operations, Hosting Operations, and SAP HANA Operations, we rank among the most trusted and steadfast SAP Providers around the globe. To provide you with an excellent SAP Experience, we also offer expert, tailor-made services, a detailed understanding of SMEs, on-demand onsite support, and regular systems health checks. Techwave will be a great partner on your journey to becoming an intelligent business because we offer affordable solutions with a clear return on investment.

Techwave strives to earn customers' trust daily with its skills and experience, delivering real value at every opportunity.



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